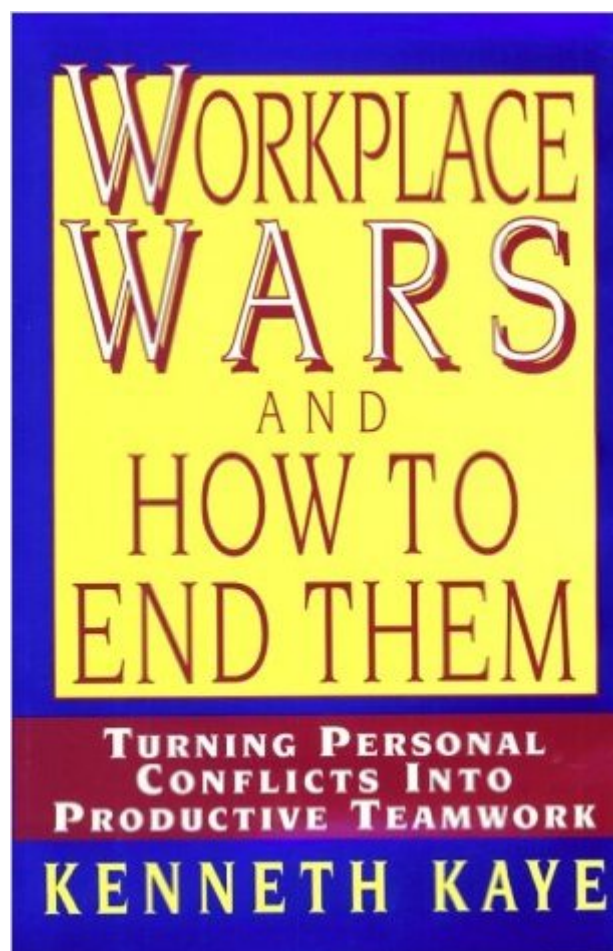# Workplace Wars And How To End Them: Turning Personal Conflicts Into Productive Teamwork

Synopsis

Sometimes, it is personal. This book is for anybody who is affected by or involved in personal vendettas, animosities, or grudges that can make a workplace environment pure hell. For these situations, where people work together daily and depend on each other, but don't get along, ordinary conflict resolutions aren't enough. The problem needs to be unearthed at its root level and cured. This book shows exactly how to do that. Filled with many insightful scenarios and examples, the book explains how to: analyse the dispute and solve the real problem; educate those involved about the "internal blinders" that distort others' actions, words and gestures; encourage honesty and toleration of differences; use conflict as an opportunity for growth; make a conflict-solving system part of the company culture. Kenneth Kaye is the author of "Family Values".

Book Information

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Customer Reviews

Kenneth Kaye's background in therapy and counseling is evident throughout the book. He supplies us with good insights into why conflict exists and how to reframe conflict so that we seize the opportunity presented by conflict to examine how things are and create ways of doing things better. Throughout the book, he provides authentic examples of the types of conflicts present in work places and focuses the reader on learning how to present ideas and observations so that effective dialogue is established and participants are better able to assume responsibility for creating and maintaining effective relationships at work. The Appendix coaches readers on how to engage in "active listening," a skill that is essential for reducing conflict at work. Mr. Kaye helps the reader

begin to focus on desired outcomes or goals rather than on difficult behaviors. A real strength of the book is the author's inclusion of various techniques for helping members of work groups examine difficult issues or behaviors such as "springing the finger trap" or using "unilateral disarmament." Anyone committed to being a change agent in his/her organization will use the information in this book just about every day and be tempted to carry it around in a purse or pocket. Mr. Kaye's ideas are equally useful for managing conflict in any group such as a family or sports team.

When my company's Database Administration resorted to hostage-taking in the "Toner Wars" of the late 90s, Kenneth Kaye's book provided the framework for a peaceful settlement which minimised collateral damage. Too late, sadly, for Anton from Human Resources, but his martyrdom will not be forgotten.

Workplace Wars and How to End Them: Turning Personal Conflicts into Productive Teamwork Organize Your Life, How To Be Organized, Productive & Happier In Life,Declutter Your Home and Be Productive at Work. (How to plan your life, Get Organized Book 1) Star Wars: The Clone Wars - Defenders of the Lost Temple (Star Wars Clone Wars) The 17 Indisputable Laws of Teamwork: Embrace Them and Empower Your Team Smart Policies for Workplace Technologies: Email, Blogs, Cell Phones & More (Smart Policies for Workplace Technology) Visual Workplace/Visual Thinking: Creating Enterprise Excellence through the Technologies of the Visual Workplace Essential Spices and Herbs: Discover Them, Understand Them, Enjoy Them Personal Finance: Turning Money into Wealth (6th Edition) (The Prentice Hall Series in Finance) Star Wars: Darth Vader Vol. 4: End of Games (Star Wars (Marvel)) Many Many Many Gods of Hinduism: Turning believers into non-believers and non-believers into believers Permission Marketing: Turning Strangers into Friends and Friends into Customers The Wizard of Ads: Turning Words into Magic and Dreamers into Millionaires Dealing With Difficult People: Get to Know the Different Types of Difficult People in the Workplace and Learn How to Deal With Them (How To Win People, How To Influence People) Star Wars: Star Wars Character Description Guide (The Ultimate Encyclopedia of Star Wars Characters, Creatures, and Villains) Star Wars Miniatures Ultimate Missions: Rebel Storm: A Star Wars Miniatures Game Product (Star Wars Miniatures Product) The Clone Wars: Showdown at Teth Palace: A Star Wars Miniatures Map Pack (Star Wars Miniatures Product) Star Wars Galaxy of Heroes Guide Book:Star Wars Galaxy of Heroes Guide (Star Wars Guide Book) (Volume 1) The Star Wars Little Golden Book Library (Star Wars) (Little Golden Book: Star Wars) How to Build a House: A colossal adventure of construction, teamwork, and friendship (Technical Tales) How to

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